



QualityHealthPlans

of New York

where quality healthcare begins
www.qhpny.com

2017 Summary of Benefits

Advantage Health NYC



Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Thank you for your interest in QHPNY.

Please call QHPNY for more information about

Advantage Health NYC- SNP (HMO SNP)

Visit us at www.qhpony.com

or call us:

1-877-233-7058

TTY/TDD: 711

Customer Service hours: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, 8am–8pm Eastern

Prospective Members.....1-877-233-7058

7 days a week, 8am–8pm **TTY/TDD 711** (for the hearing or speech impaired) for any questions on our Medicare Advantage plans and prescription drug benefits.

For more information about Medicare, please call Medicare at1-800-MEDICARE (1-800-633-4227)

TTY users should call 1-877-486-2048.

You can call 24 hours a day, 7 days a week. Or visit www.medicare.gov on the web.

Social Security Office.....1-800-772-1213

TTY: 1-800-325-0778

Elderly Pharmaceutical Insurance

Coverage Program (EPIC) 1-800-332-3742

Monday–Friday, 8:30am–5pm **TTY/TDD 1-800-290-9138** (for the hearing or speech impaired).

This document may be available in other formats, such as braille, large print, or other alternative formats.

This document may be available in a non-English language.

For additional information, call customer service at the phone number listed above.

Este documento puede estar disponible en otro idioma distinto del inglés. Para recibir más información, llame a servicio al cliente al número de teléfono que figura previamen

Important Links

Provider Directories: <http://qhpony.com/provider-directories-17/>

Pharmacy Directory: http://qhpony.com/pharmacy_directory-next17/

Drug Formularies: http://qhpony.com/2017_medicareformulary

H2773_QHPNY0910 Accepted

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Summary of Benefits

Queens and Richmond

January 1, 2017 - December 31, 2017

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."

You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare).
- Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as **Advantage Health NYC - SNP (HMO SNP)**).

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **Advantage Health NYC - SNP (HMO SNP)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <http://www.medicare.gov>.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY/TDD users should call 1-877-486-2048.

Sections in this booklet

- **Things to Know About Advantage Health NYC - SNP (HMO SNP)**
- **Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services**
- **Prescription Drug Benefits**
- **Covered Medical and Hospital Benefits**

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

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Este documento está disponible en otros formatos como Braille y en letra grande. Este documento puede estar disponible en un idioma que no sea Inglés. Para obtener información adicional, llámenos al 1-877-233-7058.

Things to Know About Advantage Health NYC - SNP (HMO SNP)

Hours of Operation

- From October 1 to February 14, you can call us 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern Standard Time.
- From February 15 to September 30, you can call us Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Standard Time.

Advantage Health NYC - SNP (HMO SNP) Phone Numbers and Website

- If you are a member of this plan, call toll-free **1-877-233-7058**.
- If you are not a member of this plan, call toll-free **1-877-233-7058**.
- Our website: <http://www.qhpny.com>

Who can join?

- **You must be entitled to Medicare Part A, be enrolled in Medicare Part B,**
- **You must be diagnosed with Cardiovascular Disorders, Chronic Heart Failure, and/or Diabetes, and Live in our service area.**
- **Our service area includes the following counties in New York: Queens, and Richmond.**

Which doctors, hospitals, and pharmacies can I use?

Advantage Health NYC- SNP (HMO SNP) has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

You can see our plan's provider and pharmacy directory at our website (http://qhpony.com/pharmacy_directory-next17/).

Or, call us at 1-877-233-7058 and we will send you a copy of the provider and pharmacy directories.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and *more*.

- **Our plan members get *all* of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare.** For others, you may pay less.
- **Our plan members also get *more than what is covered by Original Medicare*.** Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, <http://www.qhpony.com>.
- Or, call us and we will send you a copy of the formulary.

How will I determine my drug costs?

Our plan groups each medication into one of five "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur: Initial Coverage, Coverage Gap, and Catastrophic Coverage

Medicare Advantage Health Maintenance Organization (HMO) offered by QUALITY HEALTH PLANS OF NEW YORK, INC. with a Medicare contract. If you have any questions about this plan's benefit or costs, please contact QHPNY for details.

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Summary of Benefits for Contract H2773, Plan 017

Advantage Health NYC - SNP (HMO SNP)

Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Service

Benefits	Advantage Health NYC- SNP
How much is the monthly premium?	\$0 per month. In addition, you must keep paying your Medicare Part B premium.
How much is the deductible?	This plan does not have a deductible.
Is there any limit on how much I will pay for my covered services?	<p>Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.</p> <p>Your yearly limit(s) in this plan:</p> <ul style="list-style-type: none">• \$5400 for services you receive from in-network providers. <p>If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.</p> <p>Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.</p>
Is there a limit on how much the plan will pay?	Our plan has a coverage limit every year for certain in-network benefits. Contact us for the services that apply.

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Outpatient Prescription Drugs Benefits

For more information on the additional cost-sharing and the phases of the benefit, please call us or access our Evidence of Coverage online.

Initial Coverage

You pay the following until your total yearly drug costs reach \$3,700. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.

You may get your drugs at network retail pharmacies and mail order pharmacies, but may more than you pay at an in-network pharmacy.

If you reside in a long term care facility, you pay the same as at a retail pharmacy.

Standard Drug Cost Sharing

Drug Tier	Retail 31-day	Retail 90-day	Long Term Care 31-day	Mail Order 31-day	Mail Order 90-day	Out of Network 31-day
Tier 1 Preferred Generic	\$0	\$0	\$0	\$0	\$0	\$0
Tier 2 Generic	\$10	\$30	\$10	\$10	\$20	\$10
Tier 3 Preferred Brand	\$35	\$105	\$35	\$35	\$105	\$35
Tier 4 Non-Preferred Brand	25%	25%	25%	25%	25%	25%
Tier 5 Specialty Tier	33%	Not Available	33%	33%	Not Available	33%

Coverage Gap

Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$3,700.

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

After you enter the coverage gap, you pay 40% of the plan's cost for covered brand name drugs and 51% of the plan's cost for covered generic drugs until your costs total \$4,950, which is the end of the coverage gap. Not everyone will enter the coverage gap.

Additional Gap Coverage

Tier 1: \$0 / 31 day or 90 day

After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$4,950, you pay the greater of:

Catastrophic Coverage

- 5% of the cost, or
- \$3.30 copay for generic (including brand drugs treated as generic)
- and a \$8.25 copayment for all other drugs.

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Covered Medical and Hospital Benefits

Benefits	Advantage Health NYC- SNP
Inpatient Hospital Care ^{1, 2}	<p>Our plan covers 90 days for an inpatient hospital stay. Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.</p> <ul style="list-style-type: none">• \$145 copay per day for days 1 through 7• You pay nothing per day for days 8 through 90
Doctor's Visits ^{1, 2}	<p>Primary Care Physician visit: You pay nothing Specialist: \$15</p>
Preventive Care ^{1, 2}	<p>You pay nothing. Our plan covers many preventive services, including:</p> <ul style="list-style-type: none">• Abdominal aortic aneurysm screening• Alcohol misuse counseling• Bone mass measurement• Breast cancer screening (mammogram)• Cardiovascular disease (behavioral therapy)• Cardiovascular screenings• Cervical and vaginal cancer screening• Colorectal cancer screenings (Colonoscopy, Fecal occult blood test, Flexible sigmoidoscopy)• Depression screening• Diabetes screenings• HIV screening• Medical nutrition therapy services• Obesity screening and counseling• Prostate cancer screenings (PSA)• Sexually transmitted infections screening and counseling• Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)

Notes:

- Services with a¹ may require prior authorization.
- Services with a² may require a referral from your doctor.

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Benefits	Advantage Health NYC- SNP
	<ul style="list-style-type: none"> • Vaccines, including Flu shots, Hepatitis B shots, • Pneumococcal shots • "Welcome to Medicare" preventive visit (onetime) • Yearly "Wellness" visit <p>Any additional preventive services approved by Medicare during the contract year will be covered.</p>
Emergency Care	<p style="text-align: center;">\$65 copay</p> <p>If you are admitted to the hospital within 23 hours, you do not have to pay your share of the cost for emergency care.</p>
Urgently Needed Services	<p style="text-align: center;">\$20 copay</p>
<p>Diagnostic Services/Labs/Imaging</p> <p>(Cost for these services may vary based on place service) ^{1, 2}</p>	<p>Diagnostic radiology services (such as MRIs, CT scans): \$50-\$250 copay, depending on the service</p> <p>Diagnostic tests and procedures (such as Echo Doppler studies): \$0-50 copay, depending on the service</p> <p>Lab services: \$0-100 copay</p> <ul style="list-style-type: none"> • You pay nothing, for In-network Labs. • \$100 copay for labs performed at outpatient hospital Lab or outpatient Ambulatory surgery center. <p>Outpatient X-Rays: \$5 copay</p> <p>Therapeutic radiology services (such as radiation treatment for cancer): 20% of the cost</p> <p>If a diagnostic service is performed at a physician's office, then there may be an additional charge for the office visit.</p>
Hearing Services^{1, 2}	<p>Exam to diagnose and treat hearing and balance issues (Medicare Covered Exam): \$15 copay</p>

Notes:

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- Services with a² may require a referral from your doctor.

Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Benefits	Advantage Health NYC- SNP
	<p>Routine hearing exam (for up to 1 every year): You pay nothing</p> <p>Hearing aid fitting/evaluation (for up to 1 every two years): \$15 copay</p> <p>Hearing aid: You pay nothing</p> <p>Our plan pays up to \$1,000 every two years for hearing aids.</p> <p>If, in combination with a physician’s office visit, the office visit copay will apply. If other services are rendered, then the copay for that service will apply. Must use plan network providers.</p>
<p>Dental Services ^{1, 2}</p>	<p>\$0 copay for Medicare-covered Dental Benefits. (Limited dental services, this does not include services in connection with care, treatment, filling, removal, or replacement of teeth.)</p> <p>\$0 copay for preventive dental benefits:</p> <ul style="list-style-type: none"> -1 oral exam every year -1 cleaning every 6 months - dental x-rays
<p>Vision Services ^{1, 2}</p>	<p>Exam to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening): \$0</p> <p>Routine eye exam (for up to 1 every year): \$0</p> <p>Contact lenses (for up to 1 every year): \$0</p> <p>Eyeglasses (frames and lenses) (for up to 1 every year): \$0</p> <p>Eyeglasses or contact lenses after cataract surgery: \$0</p> <p>Our plan pays up to \$150 every year for contact lenses and eyeglasses (frames and lenses).</p>
<p>Mental Health Services ^{1, 2}</p>	<p>Inpatient visit:</p> <p>Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.</p>

Notes:

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Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Benefits	Advantage Health NYC- SNP
	<p>Our plan covers 90 days for an inpatient hospital stay.</p> <p>Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.</p> <ul style="list-style-type: none"> • \$200 copay per day for days 1 through 7 • You pay nothing per day for days 8 through 90 <p>Outpatient Care: \$30 copay</p> <p>Medicare covered Outpatient Coverage includes:</p> <ul style="list-style-type: none"> - Individual therapy visit - Group therapy visit - Individual therapy visit with a psychiatrist - Group therapy visit with a psychiatrist - Partial hospitalization program services.
Skilled Nursing Facilities ^{1, 2}	<p style="text-align: center;">Days 1-20: \$0/day Days 21-100: \$100/day Our Plan covers up to 100 days in SNF.</p>
Rehabilitation Services ^{1, 2}	<p style="text-align: center;">Occupational therapy visit: \$30 copay Physical therapy / speech / language therapy visit: \$30 copay Cardiac Rehabilitation Services: \$50 copay Pulmonary Rehabilitation Services: \$30 copay</p>
Ambulance Services	<p style="text-align: center;">\$175 copay</p>
Transportation ^{1, 2}	<p>There is a limit to how much our plan will pay.</p> <p>You pay nothing for up to 17 one-way trips to a plan approved locations every year.</p>

Notes:

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Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Benefits	Advantage Health NYC- SNP
	<p>The plan will reimburse a member up to \$10 per one-way trip for a maximum of 17 trips and \$170 a coverage year. Must use plan approved providers such as Taxi, Van, bus, subway, Uber, Lyft or other community transportation services for health-related purposes.</p>
<p>Foot Care (Podiatry) ^{1, 2}</p>	<p>Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions: \$10 copay</p>
<p>Medical Equipment and Supplies ^{1, 2}</p>	<p>Diabetes Supplies and Services: Diabetes monitoring supplies: 0-20% of the cost, depending on the supply.</p> <ul style="list-style-type: none"> • Plan Preferred diabetic supplies are at \$0 cost sharing. • Plan Non-Preferred diabetic supplies are at 20% cost sharing. <p>Diabetes self-management training: 0-20% of the cost depending on the service</p> <p>Therapeutic shoes or inserts: 20% of the cost</p> <p>Durable Medical Equipment (e.g., wheelchairs, oxygen):</p> <ul style="list-style-type: none"> • Medicare covered Basic DME items (i.e. walkers and other low cost DME) and Medicare covered High cost DME items are covered at 20% cost sharing. <p>Prosthetics (e.g., braces, artificial limbs etc.): 20% of the cost (Medicare Covered)</p> <p>Related Medicare covered medical supplies: 20% of the cost, depending on the supply</p>

Notes:

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Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Benefits	Advantage Health NYC- SNP
Wellness/Fitness (Gym Membership)	<p>Up to \$50 per month reimbursement for Gym Membership / Fitness Allowance.</p> <p><i>Gym and fitness membership comprises of access to any local gym facilities.</i></p> <p><i>The plan will reimburse a member up to \$50 per month. Member must show proof of payment/receipt.</i></p> <p>Completion of Health Risk Assessment signed off by a provider is encouraged preferably prior to attendance.</p>
Medicare Part B Drugs	<p>20% of the cost for chemotherapy drugs</p> <p>20% of the cost for other Part B drugs</p>
Chiropractic ^{1, 2}	<p>\$10 copay for each Medicare-covered visit</p>
Acupuncture ^{1, 2}	<p>Up to 4 visits every year. You pay nothing</p>
Outpatient Surgery^{11, 2}	<p>Ambulatory surgical center: \$50 copay</p> <p>Outpatient hospital: \$95 copayment amount per visit for Medicare Covered Outpatient Hospital Services for non-free standing surgery centers affiliated with Hospital.</p> <p>\$95 copayment amount per visit for Medicare Covered Outpatient Hospital Services for surgery centers located at or in a Hospital.</p>
Home Health Care	<p>\$0 copay for Medicare-covered home health visits</p>
Hospice	<p>You must get care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care.</p>

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Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Benefits	Advantage Health NYC- SNP
Over-the-Counter Medications and Supplies	\$95 Every Three Months (OTC Order form lists covered OTC items and price)

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Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Call 1-844-QHPNY-65

or go to GetWithQ.com

If you want to know more about the coverage and costs of Original Medicare, look in your current **“Medicare & You”** handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

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Summary of Benefits

Advantage Health NYC-SNP (HMO SNP)

Important Information:

Proposed Effective Date _____

Your Primary Care Provider (PCP)

Name _____

Address _____

Phone Number _____

Important Numbers:

QHPNY Customer Services **1-877-233-7058**

7 days a week, 8am–8pm **TTY/TDD 711** (for the hearing or speech impaired)

Pharmacy Department.....**1-877-233-7058**

24 hours a day, 7 days a week **TTY/TDD 711** (for the hearing or speech impaired)

Prospective Members.....**1-877-233-7058**

7 days a week, 8am–8pm **TTY/TDD 711** (for the hearing or speech impaired)

For any questions on our Medicare advantage drug benefits.

HealthPlex (Dental).....**1- 888-468-2185**

Hearing Services (HearUSA)**1-800-528-3277**

Chiropractic Services(Palladian)**1-877-785-0520**

Outpatient Rehabilitation Services (Palladian)**1-877-785-0520**

Medicare.....**1-800-633-4227**

24 hours a day, 7 days a week **TTY/TDD 1-877-486-2048** (for the hearing or speech impaired)

New York State SHIP:

Health Insurance Information Counseling and

Assistance Program (HIICAP)**1-800-701-0501**

Social Security Office..... **1-800-772-1213**

TTY: 1-800-325-0778

Elderly Pharmaceutical Insurance

Coverage Program (EPIC) **1-800-332-3742**

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